



# Malbank School & Sixth Form College

*Rejoice in being the best that we can be.*

11/12/24

## RE: Feedback from our Autumn Parent Survey 2024.

Dear Parents and Guardians,

I hope this letter finds you well. I am writing to share the results of our recent parent survey, which received feedback from over half of our families. This is a fantastic response rate, and I want to extend my heartfelt thanks to all who participated.

### Positive Feedback:

There were many areas where you expressed positive views about what we do as a school. The following list are some highlights of those areas of strength:

- 99% of Y7 parents asked about transition said they felt we had handled the move from Y6 well.
- Over 90% of parents said that their child was both happy and safe at Malbank.
- 90% of parents said that if they had experienced an issue with bullying, it had been handled effectively and well.
- 95% of parents said their child had received some sort of praise sent home in the last year, this is a massive increase from only 48% receiving praise when we last conducted a similar survey whereby it became a key action point. The significant improvement is in the main due to the impact of our widely shared House Star certificates.
- 95% of parents felt Malbank offered a good range of subjects to their child.
- 94% of parents stated that they knew Malbank offered extra-curricular activities for their child.
- 90% of parents felt that the amount of homework their child received was just right.
- 86% of parents said they would happily recommend the school to another parent.

### Areas for Improvement:


We have carefully reviewed all the feedback you gave us including prose comments and identified key areas where we can improve. Below is a summary of your feedback and our planned actions:

You Said	Our response
20% of parents said they were <u>unaware</u> of our bullying policy.	We are currently working on a rewrite of our policy which will be driven by our Malbank Captains Council. This will be shared with all parents when completed in the new year as a key part of our high profile "Zero Tolerance" campaign.

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81% of parents said they were aware of how their child was progressing academically	The timing of the survey was not ideal in that it came out before any MT1 data was shared with any year group. We can reassure parents that this data will be with you before the Christmas break.
71% of parents said they were aware of what their child was learning at Malbank.	This information was shared with all parents for all years at the start of the year and is available on our website at <a href="#">Malbank School &amp; Sixth Form College - Curriculum Subjects</a> However, we will share this again in the new year as we move on to new content so all parents have clarity.
76% of parents said they were aware of what homework is set for their child.	Whilst automated emails are sent out by Teams and online products we use for some year groups like Sparxx, we will do what we can to check all parents are receiving these weekly updates. Please contact <a href="mailto:admin@malbank.cheshire.sch.uk">admin@malbank.cheshire.sch.uk</a> if you are not in receipt of these.
59% of parents said they were aware of their child's reading level.	This is clearly a big area for improvement – we have subsequently retested all students across the school since the survey and will be sharing up-to-date reading ages, strategies to support students at home and details of our in-school support and provision in the new year.

Thank you again for contributing to the survey and for reading the outcomes of what it showed us. We are committed to continuously improving our school and providing the best possible educational experience for your children and your feedback is invaluable in helping us achieve this goal. Whether your comments are positive or highlight areas for improvement, we always encourage you to share your views directly with the school as by working together we can ensure that our school remains a place where every student can thrive.

Thank you once again for your participation and ongoing support.

Yours sincerely,

John Harrison

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